

## FEDERAL COMMUNICATIONS COMMISSION

Consumer & Governmental Affairs Bureau Consumer Inquiries and Complaints Division 445 12<sup>th</sup> Street, S.W., Room CY-B523 Washington, D.C. 20554 13-133

JAN 27 2005

In reply refer to: IC 05-I0143217/kah

Mr. Stephen T. Keith Naval Reserve Association 1619 King Street Alexandria, VA 22314-2793

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Dear Mr. Keith:

Thank you for your letter addressed to Chairman Michael Powell expressing your opinion regarding an issue pending before the Commission addressing phone cards. The FCC is presently considering a Petition for Declaratory Ruling filed by AT&T seeking a ruling that certain charges do not apply to its "enhanced" prepaid calling cards in WC Docket No. 03-133. Some parties have argued that a ruling by the FCC in this proceeding could affect the rates for such cards.

Therefore, it appears that the issues outlined in your correspondence are currently under consideration by the Commission. Once the Commission has taken action in this proceeding, the decision will be available for public inspection on our web site. We invite you to visit the Commission's Home Page located at <a href="http://www.fcc.gov">http://www.fcc.gov</a>. From our web site you may monitor the proceeding by accessing information in the Electronic Comment Filing System (ECFS) and the Electronic Document Management System (EDOCS) databases.

To the extent that you have concerns about this issue, we encourage you to actively participate in proceedings before the Commission to ensure that your opinions are expressed and considered fully. Although the comment period has closed in this proceeding, we have placed a copy of your correspondence in the public record for this proceeding. The Commission has available an e-mail service designed to apprise consumers about developments at the Commission, to disseminate consumer information materials prepared by the Commission to a wide audience and to invite comments from other parties on Commission regulatory proposals. This free service enables consumers to subscribe and receive FCC fact sheets, consumer brochures and alerts, and public notices, among other consumer information. To subscribe, an individual should send an e-mail to <a href="mailtosubscribe@info.fcc.gov">subscribe@info.fcc.gov</a> and, in either the subject line or the message insert: "subscribe fcc-consumer-info first name last name" (e.g., "subscribe fcc-consumer-info John Doe").

The Commission seeks to inform consumers about their rights regarding common carrier practices that may violate the Communications Act or other federal or state regulations. In determining whether to take enforcement action or other action in any particular situation, the Commission may consider various factors, including the type of violation alleged, economic harm to consumers, and the probability of preventing future unlawful conduct. Letters from consumers provide valuable information that is frequently used to develop or support Commission initiatives for consumers and for enforcement purposes. Information compiled by the Consumer & Governmental Affairs Bureau is shared with the Enforcement Bureau, which may choose to pursue enforcement action against violators. Information compiled by the Consumer & Governmental Affairs Bureau is shared with the Enforcement Bureau, which may choose to pursue enforcement action against violators. We also invite you to visit the Consumer & Governmental Affairs Bureau's Internet web site at <a href="http://www.fcc.gov/cgb">http://www.fcc.gov/cgb</a>.

We appreciate your inquiry. Please do not hesitate to contact if you have further questions.

Sincerely,

lartha E. Contee, Chief

Consumer Inquiries and Complaints Division Consumer & Governmental Affairs Bureau



## **NAVAL RESERVE ASSOCIATION**

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03/33

13 December 2004

Michael K. Powell, Chairman Federal Communications Commission 445 12<sup>th</sup> Street, SW Washington, DC 20554

Dear Chairman Powell:

On behalf of the 22,000 members of the Naval Reserve Association, and in defense of the 76,000 personnel in the Naval Reserve and their families, I would like to express our deep concern regarding a recent proposal to impose new charges and access fees on pre-paid calling cards. It is our considered opinion that this would have a negative impact on our nation's military families and service members.

The pending proposal would impose new charges and access fees on pre-paid calling cards. If the new regulation to increase rates by 20 per cent per-minute is successful, it will place an unjust burden on our young men and women serving around the world. Sometimes these pre-paid calling cards are the only means of communication between our service members and their loved ones.

Hundreds of thousands of pre-paid calling cards to military personnel have been provided through various programs and by individuals. The VFW *Operations Uplink* is a notable program in this effort.

Because these pre-paid cards are the life-line between service member and family, we hope that the FCC would consider the seriously adverse impact an increase in access fees would have on the service member and their families during a time of war. We ask that you consider not allowing these increases to occur during these critical times of war.

Sincerely,

Stephen T. Keith RADM, USNR (Ret)

Executive Director